University of North Texas
Transportation Services
2018-2019 Parking Rules and Regulations

APPROVED _____________________:


  2-6-18
President


  2-8-18
Vice President


  2-2-18
Associate Vice President

Submitted for Review and Approval by:


  2/2/2018
Senior Director of Transportation Services
## CONTACT INFORMATION

<table>
<thead>
<tr>
<th><strong>Department</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Phone</strong></td>
<td>(940) 565-3020</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>(940) 565-2452</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:Transportation.Services@unt.edu">Transportation.Services@unt.edu</a></td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td><a href="http://transportation.unt.edu">transportation.unt.edu</a></td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>1155 Union Circle #310948</td>
</tr>
<tr>
<td></td>
<td>Denton, Texas 76203-5017</td>
</tr>
<tr>
<td><strong>Location</strong></td>
<td>Highland Street Garage</td>
</tr>
<tr>
<td><strong>Hours</strong></td>
<td>Monday – Friday, 7:30 a.m. – 6:00 p.m.</td>
</tr>
<tr>
<td><strong>After hours</strong></td>
<td>Contact the UNT Police Department</td>
</tr>
<tr>
<td></td>
<td>(940) 565-3000</td>
</tr>
</tbody>
</table>

All calls may be recorded for training and quality assurance purposes.

## Transportation

<table>
<thead>
<tr>
<th><strong>Main</strong></th>
<th>(940) 565-3020</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>e-ride</strong></td>
<td>(940) 565-3014</td>
</tr>
<tr>
<td></td>
<td>Monday – Thursday 7:00 p.m. – 2:00 a.m.</td>
</tr>
<tr>
<td></td>
<td>Friday – Sunday 4:00 p.m. – 2:00 a.m.</td>
</tr>
</tbody>
</table>

**Questions about buses, schedules, or routes:**

<table>
<thead>
<tr>
<th><strong>DCTA</strong></th>
<th>(940) 243-0077</th>
</tr>
</thead>
</table>
TABLE OF CONTENTS

1.0 Introduction .............................................................................................................................................. 6
  1.1 Vision, Values, Mission Statement, and Goals ..................................................................................... 6
    1.1.1 Vision ............................................................................................................................................... 6
    1.1.2 Values ........................................................................................................................................... 6
    1.1.3 Mission Statement ......................................................................................................................... 6
    1.1.4 Goals ............................................................................................................................................ 6
  1.2 Transportation Services Information ................................................................................................. 6
    1.2.1 Parking Privilege ......................................................................................................................... 6
    1.2.2 Requirements ............................................................................................................................... 7
    1.2.3 Precedence ................................................................................................................................... 7
    1.2.4 Alternative Services .................................................................................................................... 7
    1.2.5 Enforcement ............................................................................................................................... 7
    1.2.6 Damage to Vehicles ..................................................................................................................... 7
    1.2.7 Availability .................................................................................................................................. 7
    1.2.8 Closures ..................................................................................................................................... 7
  1.3 Parking Authority and Control ............................................................................................................ 7
    1.3.1 Authority ...................................................................................................................................... 7
    1.3.2 Establishment of Rates and Operation ......................................................................................... 8
    1.3.3 Temporary Closures .................................................................................................................... 8
    1.3.4 Enforcement Authority ............................................................................................................... 8
  2.0 Definitions .............................................................................................................................................. 9
    2.1 University ......................................................................................................................................... 9
    2.2 University Property .......................................................................................................................... 9
    2.3 Campus Area .................................................................................................................................... 9
    2.4 Parking Garages ............................................................................................................................... 9
    2.5 Motor Vehicles ............................................................................................................................... 9
    2.6 Other Vehicles ............................................................................................................................... 9
    2.7 Parking Permit .............................................................................................................................. 9
    2.8 Parking Zone .................................................................................................................................. 9
    2.9 University Holiday ........................................................................................................................ 9
    2.10 Summer Parking .......................................................................................................................... 10
    2.11 Parking Space ................................................................................................................................ 10
    2.12 Retail Zone ................................................................................................................................... 10
2.13 No Parking Area ................................................................. 10
2.14 Fire Lane ................................................................. 10
2.15 Winter Break ................................................................. 10

3.0 General Information ................................................................. 11
3.1 Advisory Committee ................................................................. 11
   3.1.1 Members ................................................................. 11
3.2 Speed Limit ................................................................. 11
3.3 Use of Vehicles off of Roadways ............................................. 11
3.4 Other Vehicles, Prohibited .................................................... 11
3.5 Roller-Skates, Roller-Blades, Skateboards, and Other Devices ...... 12
3.6 Proper Parking ................................................................. 12
   3.6.1 Operator Responsibility .................................................. 12
   3.6.2 Hazards ................................................................. 12
   3.6.3 Traffic Control .......................................................... 12
       3.6.3.1 Blocked Spaces .................................................... 12
3.7 Summer Parking ................................................................. 12
3.8 Miscellaneous Parking Information ........................................ 13
   3.8.1 Student Health & Wellness Center ................................... 13
   3.8.2 Changes to Parking Privileges ........................................ 13
   3.8.3 Customer Contact Information ........................................ 13
   3.8.4 Inoperable Vehicles ..................................................... 13
   3.8.5 Vehicles without Identifying Numbers .............................. 13
   3.8.6 Recreational and Large Vehicles .................................... 13
   3.8.7 Car Covers ............................................................. 14
   3.8.8 Winter Break Car Parking ............................................. 14
3.9 ADA Parking ................................................................. 14
   3.9.1 Unauthorized Areas ..................................................... 14
   3.9.2 Pay to Park Lots ......................................................... 14
   3.9.3 Failure to Display Credentials ....................................... 14
3.10 Abandoned Vehicles .............................................................. 14
   3.10.1 Impounding of Abandoned Vehicles ............................... 15
   3.10.2 Liability ............................................................... 15
3.11 Event Parking ................................................................. 15

4.0 Visitor Information .............................................................. 15
4.1 Definition ................................................................. 15
4.2 Permits ................................................................. 15
4.3 Parking Garage ...................................................... 15
4.4 Pay to park ......................................................... 15
4.5 Restrictions ....................................................... 16

5.0 Parking Enforcement ................................................... 16
5.1 Vehicle Eligibility to Park on Campus ....................... 16
5.2 Lot and Space Designation ....................................... 16
5.3 Policy Enforcement ............................................... 16

6.0 Lost/Stolen/Damaged Permits ....................................... 16
6.1 Reporting ............................................................. 16
   6.1.1 Recovery ..................................................... 16
   6.1.2 Restrictions ................................................ 16
6.2 Replacement ......................................................... 16
   6.2.1 Lost in the Mail ............................................ 17
   6.2.2 Damaged ..................................................... 17
   6.2.3 Stolen ........................................................ 17

7.0 Parking Garages, Pay to Park, and Time Zones ............... 17
7.1 Parking Garages ..................................................... 17
   7.1.1 Hourly Parking ............................................ 17
   7.1.2 Access Cards .............................................. 17
   7.1.3 Restrictions ............................................... 17
   7.1.4 Safety ........................................................ 17
   7.1.5 Closures ..................................................... 17
7.2 Pay to park .......................................................... 18
   7.2.1 Enforcement ............................................... 18
   7.2.2 Exemption from Payment ............................... 18
7.3 Time Zones ........................................................ 18
7.4 Paid Hourly Lots .................................................. 18
   7.4.1 Parkmobile .................................................. 18
   7.4.2 Smart Meters ............................................. 18

8.0 Permit Information, Refunds, Upgrades ....................... 18
8.1 Parking Permits .................................................... 19
   8.1.1 Usage ........................................................ 19
   8.1.2 Purchase .................................................... 19
University of North Texas
Transportation Services

Effective 08/01/2018 through 07/31/2019

Parking Rules and Regulations

8.1.3 Display ............................................................... 19
8.1.4 Restrictions .......................................................... 20
8.1.5 UNT, UNT Dallas, UNT Health Science Center, and UNT System ............................................. 20
  8.1.5.1 Employees ......................................................... 20
  8.1.5.2 Students ........................................................... 20
  8.1.5.3 UNT System ....................................................... 20
8.2 Refunds ........................................................................ 20
  8.2.1 Payroll Deduction .................................................. 20
8.3 Permit Exchanges ......................................................... 20

9.0 Permit Classifications .................................................. 21
  9.1 "BR" Board of Regents (BLUE PAISLEY) ......................... 21
  9.2 "AA" All Access Permit (red permit) ............................. 21
  9.3 "A" Faculty/Staff Reserved Permit (green permit) .......... 21
  9.4 "FS" Faculty/Staff Permit (blue permit) ......................... 21
  9.5 "TF" Teaching Fellow Permit (black, yellow, or purple permit) ......................................................... 22
  9.6 "HD" Hall Director Permit (light blue permit) ................. 22
  9.7 "HF" Honorary Retiree Faculty/Staff Permit (gold permit) ......................................................... 22
  9.8 "R" Student Resident Permit (orange permit) .................. 22
  9.9 "RR-Reserved Resident" Student Resident Reserved Permit (orange and black permit) ....................... 22
  9.10 "FCS" First Time IN College Students (PINK Permit) ....... 23
  9.11 "HSG" Garage access card ........................................ 23
  9.12 "Eagle" Eagle Permit (gold permit) .............................. 24
  9.13 "EWN" Evening Permit (Lime Green) ......................... 24
  9.14 "BV" BUSINESS/VENDOR Permit (purple permit) ......... 24
  9.15 Motorcycle, Motorbike, Motor Scooter Permit ............. 24

10.0 Parking Fees .......................................................... 24
10.1 Permit PRICES ......................................................... 24

10.2 Late Fees and Collection Efforts .................................. 24
  10.2.1 Citation Notification ............................................ 24
  10.2.2 Additional Notifications ....................................... 25
  10.2.3 Late Fees ......................................................... 25
  10.2.4 Collection Efforts ................................................ 25

10.3 Immobilization Devices/Impound/towing .......................... 25
10.3.1 Process ............................................................................................................. 25
10.3.2 Liability .......................................................................................................... 26
10.3.3 Fees ................................................................................................................. 26
10.3.4 Restrictions ..................................................................................................... 26
10.4 Revocation of Parking Privileges ................................................................. 26
10.5 Citation Fees ...................................................................................................... 26
10.6 Non-Payment of Parking Fee in Gated or Garage Parking ......................... 26
10.7 Transferring Fees to Student Accounts ....................................................... 27

11.0 Parking Payment and Appeals .................................................................. 27
11.1 Payment Procedures ....................................................................................... 27
  11.1.1 Returned Checks ......................................................................................... 27
11.2 Unpaid Citations .............................................................................................. 27
11.3 Payroll Deduction ........................................................................................... 27
11.4 Parking Citation Appeals ............................................................................... 28
  11.4.1 Procedures .................................................................................................. 28
  11.4.2 Restrictions ................................................................................................ 28
11.5 Warnings ......................................................................................................... 28
  11.5.1 Visitors ....................................................................................................... 28
  11.5.2 UNT Faculty, Staff, and Students ............................................................. 29
11.6 Interdepartmental Transfers (IDT) ................................................................. 29

12.0 Bicycles ............................................................................................................ 29
12.1 Procedures ....................................................................................................... 29
12.2 Restrictions ...................................................................................................... 29
12.3 Safety ................................................................................................................. 29
12.4 Impounding Bicycles ..................................................................................... 29
  12.4.1 Improperly Stored Bicycles ....................................................................... 29
  12.4.2 Abandoned Bicycles .................................................................................. 29
  12.4.3 Disposal .................................................................................................... 30
  12.4.4 Claiming an Impounded Bicycle .............................................................. 30

Appendix A - Permit Time Table ........................................................................ 31
Appendix B - Permit Rates .................................................................................. 32
Appendix C - Fee Amounts .................................................................................. 33
Appendix D - Hourly Parking Rates .................................................................... 34
1.0 INTRODUCTION

1.1 VISION, VALUES, MISSION STATEMENT, AND GOALS

1.1.1 Vision
Transportation Services will be an industry leader responsible for creating a campus wide transportation system which is responsive to customer needs, self-sustaining, efficient and equitable in the management of university resources.

1.1.2 Values
- Accountability
- Communication
- Environmental Sustainability
- Innovation
- Integrity
- Fiscal Responsibility
- Professionalism
- Teamwork

1.1.3 Mission Statement
Transportation Services supports the university’s mission by maximizing campus access through environmentally sustainable practices, superior customer service, and through innovation and professional management of transportation resources and facilities.

1.1.4 Goals
Customer service is understanding our policies and communicating them accurately to our customers. We will listen carefully to fully understand the issue and respectfully craft a fair solution based on policies and procedures.

- Provide accessible parking facilities and transportation choices
- Partner and collaborate with the university community to encourage problem-solving communication
- Provide accurate and timely information to all customers
- Manage revenue and resources effectively and efficiently
- Plan strategically for capital expenditures
- Promote compliance through education, enforcement, and regulation
- Annually evaluate performance to improve services through surveys offered to our stakeholders.

1.2 TRANSPORTATION SERVICES INFORMATION

1.2.1 Parking Privilege
Parking on campus is a privilege, not a right. Parking rules and regulations will be enforced as noted in this document. The privilege of parking on campus is granted when a vehicle is parked in compliance with these regulations. Upon purchasing a
UNT parking permit, the permit holder agrees to follow all of the current rules and regulations.

1.2.2 Requirements
Vehicles parked in the Campus Area (see Regulation 2.3) are required to display a current UNT parking permit and to park where that permit is honored. Vehicles parked in paid hourly lots and paid hourly street curbs, and certain floors of the Highland Street Garage (HSG) and the Union Circle Garage (UCG) are excluded from this requirement. UNT faculty, staff, and students are encouraged to educate family members and guests who park on campus about parking regulations and expectations. See Regulation 4.0 for visitor parking information.

1.2.3 Precedence
Posted signs overrule regulations, and regulations overrule the parking map.

1.2.4 Alternative Services
The University of North Texas recognizes that the use of a motor vehicle on campus is a convenience for many and a necessity for some. We have a commitment to promote alternative transportation through biking, walking, UNT e-ride, and the Denton County Transportation Authority (DCTA) services. Our desire is to reduce traffic congestion and improve pedestrian safety through these options.

1.2.5 Enforcement
When the University is open for business, regardless of whether or not classes are in session, parking is enforced in all areas. For official closings, refer to the current academic calendar found at UNT Academic Calendar at a Glance 2018-2019.

1.2.6 Damage to Vehicles
The University assumes no responsibility in cases of vehicles damaged by wheel stops and curbs.

1.2.7 Availability
A parking permit is not a guarantee that an individual will locate a parking space.

1.2.8 Closures
Transportation Services will communicate with the campus community when parking spaces or areas are subject to closure, temporary restrictions, or other conditions which prevent normal use of a parking facility.

1.3 PARKING AUTHORITY AND CONTROL

1.3.1 Authority
The Texas Education Code (51.202) provides authority to the University of North Texas System to regulate parking. The University Of North Texas System Board Of Regents has delegated this authority to the President of the University of North Texas pursuant to UNT System Regent's Rule 11.700 Parking and Traffic Regulations (https://www.untsystem.edu/leadership/board-regents/regents-rules).
1.3.2 Establishment of Rates and Operation
The UNT President establishes parking permit rates, paid hourly rates, garage/facility parking rates, and establishes fine amounts for violations. The UNT President has delegated authority to the Senior Director of Transportation Services to create the Transportation Services Rules and Regulations with recommendations from the Transportation Services Advisory Committee. Additionally, Transportation Services is authorized to provide enforcement of the parking rules and regulations, and operate the Transportation Services program.

1.3.3 Temporary Closures
UNT Transportation Services or Police Department employees are authorized to close or otherwise restrict parking in specific parking spaces or locations for construction, maintenance, special events, or other appropriate reasons necessary to accomplish institutional goals. Transportation Services reserves the right to make such changes with or without advance notice.

1.3.4 Enforcement Authority
All Texas criminal laws and motor vehicle laws, in addition to University regulations, are in effect on UNT property. Transportation Services employees have the authority to enforce regulations and remove or impound any vehicle parked in violation of regulations.
2.0 DEFINITIONS

2.1 UNIVERSITY
The word "University" in this text refers to the University of North Texas located in Denton, Texas.

2.2 UNIVERSITY PROPERTY
All properties in Denton, Texas owned, leased, or otherwise under the control and jurisdiction of the Board of Regents of the University of North Texas System.

2.3 CAMPUS AREA
All university owned or controlled property within the City of Denton. This area also includes all public streets under the jurisdiction of the City of Denton in accordance with an interlocal cooperation agreement between UNT and the City of Denton.

2.4 PARKING GARAGES
The Union Circle Garage and the Highland Street Garage are owned and operated by the University of North Texas. Paid hourly parking is available on the first floor of the Union Circle Garage and on floors 2 through 6 in the Highland Street Garage. No permit is required for hourly parking.

2.5 MOTOR VEHICLES
Any vehicle that is self-propelled and in, upon, or by which any person or property is or may be transported or drawn upon a public highway, except devices moved only by human power or used exclusively on stationary rails or tracks.

2.6 OTHER VEHICLES
Any mechanism or device that can be used for the transportation of passengers or cargo. This definition includes, but is not limited to: bicycles, skateboards, self-balancing electric scooters, roller skates, in-line skates, wagons, and sleds.

2.7 PARKING PERMIT
Any decal, sticker, hang tag, emblem, or access device (e.g., cards, TollTag) authorized or issued by UNT Transportation Services that grants parking privileges on University property.

2.8 PARKING ZONE
The designation of a space, lot, or specific area in which parking is permitted.

2.9 UNIVERSITY HOLIDAY
Any day, except Saturday or Sunday, when the University is officially closed.
2.10 SUMMER PARKING
This time period is defined as the first Monday following Spring Commencement through the first Monday following August Finals. Parking Regulations are still enforced during this period.

2.11 PARKING SPACE
The area between two parallel white or green stripes and/or a wheel stop in a designated parking area.

2.12 RETAIL ZONE
Parking areas where there are interlocal agreements between UNT and the City of Denton and local businesses to promote customer turnover.

2.13 NO PARKING AREA
Any area not specifically marked or designated for parking.

2.14 FIRE LANE
Areas marked by red painted lines to show the boundaries of the fire lane. May also be designated by signs stating “Fire Lane” and/or “No Parking”.

2.15 WINTER BREAK
This time period defined as the first Sunday following December commencement through the Sunday before the first day of classes of the Spring semester.
3.0 GENERAL INFORMATION

3.1 ADVISORY COMMITTEE

The Transportation Services Advisory Committee makes recommendations on parking permit rates, paid hourly rates, garage/facility parking rates, and fine amounts for violations to the Senior Director of Transportation Services.

3.1.1 Members

- Student Government Association President
- Student Government Association Vice President
- Graduate Student Council President
- Graduate Student Council Vice President
- Faculty Senate President or designee
- Staff Senate President or designee
- President’s Office designee
- UNT Chief of Police
- Associate Vice President for University Information Services
- Senior Director of Transportation Services (non-voting member)

3.2 SPEED LIMIT

- The speed limit for all vehicles in a parking lot is 10 MPH.
- The speed limit for all vehicles on all streets through campus is 20 MPH unless otherwise posted.
- The speed limit for all vehicles in a parking garage on campus is 5 MPH.

3.3 USE OF VEHICLES OFF OF ROADWAYS

The use of campus sidewalks by motor vehicles, as defined in Regulation 2.5, is prohibited. Authorized university vehicles may use sidewalks and other appropriate areas for repairs and operations. Operation of motor vehicles on sidewalks, lawns, and during class periods is regulated by UNT Policy 9.5, Vehicle Operation and Parking. Vehicles will not be operated on university sidewalks for the 10-minute period before and after class change time. Motor vehicles are prohibited from stopping or standing in designated bicycle lanes.

3.4 OTHER VEHICLES, PROHIBITED

Other vehicles, as defined in Regulation 2.6, are prohibited in the following areas:

- On any pedestrian walk, ramp, courtyard, or patio where signs are posted
- Within any building on university property, as defined in Regulation 2.2
- On any ramp established for persons with disabilities
- On any stairs, landings, or handrails on university property; as defined in Regulation 2.2
- In or on a university owned parking garage
Or on university structures, including but not limited to benches, walls, sculptures, statues, or monuments

3.5 ROLLER-SKATES, ROLLER-BLADES, SKATEBOARDS, AND OTHER DEVICES

Performing or attempting to perform acrobatic stunts using roller-skates, roller-blades, skateboards, or any other device is prohibited on campus, unless specifically approved as part of a sanctioned university event.

3.6 PROPER PARKING

3.6.1 Operator Responsibility
Motor vehicle operators are responsible for finding an authorized parking space. No part of the vehicle may be parked on or over a line or other such space delineators. Vehicles that do not fit within a single designated space must coordinate their parking with Transportation Services.

3.6.2 Hazards
Parking a vehicle in any place that will create a traffic hazard or obstruct access is prohibited. Parking in fire lanes is never allowed. During move-in/move-out dates vehicles may stop to load/unload, but the vehicle must be attended by a licensed driver at all times.

3.6.3 Traffic Control
Any vehicle parked in a parallel space on a roadway must face the direction of authorized traffic movement. Ground markings such as arrows show the direction of travel for each aisle in parking lots and garages. Vehicles must travel in the direction of authorized traffic movement when ground markings are present. Angled spaces indicate the direction of travel for each aisle in parking lots and garages. Vehicles must park head-first when angled spaces are present. Vehicles are prohibited from backing into or pulling through angled spaces.

3.6.3.1 Blocked Spaces
Vehicles are prohibited from parking in a barricaded/coned space, to drive around a barricade/cone, or to move a barricade/cone.

3.7 SUMMER PARKING

This time period is defined as the first Monday following Spring Commencement through the first Monday following August Finals.

- “A” and “FS” permits and zoned spaces are enforced all year (see Regulation 9.3 and 9.4). There will be no exceptions to this enforcement policy for these areas.
- “Eagle” permits are honored in “Eagle” zoned spaces at any time.
- “R” permits are honored in “R” zoned spaces at any time.
- “RR-Reserved Resident” permits are honored in “RR-Reserved Resident” zoned spaces for which the permit is issued at any time.
- “FCS” permits are honored in “FCS” zoned spaces at any time.
3.8 MISCELLANEOUS PARKING INFORMATION

3.8.1 Student Health & Wellness Center
Student Health & Wellness Center patients and Career Center visiting employers have parking spaces reserved in Lot 5 near Chestnut Hall.

- These spaces are enforced from 7:00am to 10:00pm, Monday – Friday.
- These spaces require a validation or permit issued from the Student Health & Wellness Center, dental office, optometrist office, Counseling and Testing Center, or Career Services Center.
- Lot 5 citations must be paired with the validation and returned to Transportation Services.
- Prepaid codes may be used to grant parking in Lot 5. These codes will be provided to the offices in Chestnut Hall by Transportation Services and distributed by the offices in Chestnut Hall to their guests.

3.8.2 Changes to Parking Privileges
Transportation Services reserves the right to modify parking privileges at any time when necessary for safety, security, special events, or traffic control.

3.8.3 Customer Contact Information
Customers are responsible for notifying Transportation Services of any changes in their contact or vehicle information.

3.8.4 Inoperable Vehicles
If an inoperable vehicle is parked in violation, the operator of the inoperable vehicle must notify Transportation Services at (940) 565-3020 immediately. After business hours, the operator of the inoperable vehicle must notify the UNT Police Department at (940) 565-3000. Otherwise, the vehicle will be subject to citation and/or impoundment. Inoperable vehicles must be removed from campus within 24 hours.

3.8.5 Vehicles without Identifying Numbers
Vehicles found with no identifying numbers visible (e.g., license plate, vehicle identification number, permit number) will be towed and impounded. The owner of the vehicle is responsible for all towing and storage charges.

3.8.6 Recreational and Large Vehicles
Recreational vehicles, semi-tractor trailers, buses, and similar vehicles are prohibited from overnight parking on campus unless prior arrangements are made with Transportation Services. UNT parking permits are issued to motor vehicles only; use of a UNT parking permit on recreational vehicles is prohibited.
3.8.7 Car Covers
Car covers must have a permit attached to the cover within a weatherproof pocket or some other method so that the permit is visible under all weather conditions.

3.8.8 Winter Break Car Parking
Students residing in campus residence halls and who wish to park their vehicle on campus during the winter break, must relocate their vehicle to the winter storage lot prior to leaving for the break. This requirement applies to all R, RR, and FCS permit holders.

Transportation Services will designate a winter break parking lot after the Thanksgiving holiday. For additional information, please contact the Transportation Services office at (940) 565-3020.

3.9 ADA PARKING
ADA accessible parking is available to persons who have a valid UNT parking permit and an ADA license plate, an ADA veteran license plate, or a State approved ADA placard. While displaying a valid UNT permit and ADA credentials, the vehicle may park in “FS” spaces, “R” and “Eagle” spaces. All ADA Spaces designated by ADA signs in permit required lots may be used with a valid UNT Permit.

Individuals with parking fee exemptions, such as DV Plates, should contact Transportation Services to be issued a valid UNT parking permit. A valid UNT parking permit is required for all vehicles parked on UNT properties. Vehicles that fail to display a valid UNT permit are subject to citation.

3.9.1 Unauthorized Areas
Areas zoned “A” Reserved, service areas, fire lanes, no parking zones, bus stops, pay to park, or tow away zones are not authorized for ADA parking. Visitor areas are only authorized with a valid UNT Visitor permit.

3.9.2 Pay to Park Lots
The pay to park lots are designed to serve UNT visitors and commuters. The entire lot, including ADA spaces requires payment in order to park. This will ensure that ADA spaces are available for UNT visitors and non-permitted commuters.

3.9.3 Failure to Display Credentials
If cited for failure to display a state issued ADA credential, an individual may bring their state issued credential to Transportation Services and the citation will be reduced to a once per year warning.

3.10 ABANDONED VEHICLES
Transportation Services may deem a motor vehicle to be abandoned if parked on the university campus for more than 48 hours without a valid permit displayed. This is in accordance with Texas Transportation Code, Sec. 683.002 which states that a motor vehicle is considered abandoned if:
• The vehicle is inoperable, is more than five years old, and has been left unattended on public property for more than 48 hours, or
• The vehicle has remained illegally on public property for more than 48 hours.

3.10.1 Impounding of Abandoned Vehicles
Abandoned vehicles may be immediately impounded/immobilized. Reasonable efforts will be taken by Transportation Services to contact the registered owner. The owner of the vehicle is responsible for all towing and storage charges. Abandoned vehicles which have been impounded will be stored for 30 days before being disposed of in accordance with state laws.

3.10.2 Liability
The university assumes no responsibility to protect any vehicle or its contents at any time it is operated or parked on campus.

3.11 EVENT PARKING
The university hosts many special events on campus. In order to facilitate a successful event, organizers and attendees are asked to familiarize themselves with the event and group parking information. Current event and group parking information can be found at http://transportation.unt.edu/special-event or by calling the Transportation Services office at (940) 565-3020.

4.0 VISITOR INFORMATION

4.1 DEFINITION
A visitor is anyone who is not enrolled in classes or does not work for the university and who is not otherwise currently affiliated with the university.

4.2 PERMITS
Visitors may purchase a daily permit from the Transportation Services office, located in the Highland Street Garage, allowing them to park in “Visitor” or “Eagle” lots. This permit may also be purchased online and must be printed out and placed on the dashboard of the vehicle driven. Purchase the online visitor permit here: http://transportation.unt.edu/visitor_info.html

4.3 PARKING GARAGE
Visitors may park in the Union Circle Garage or Highland Street Garage. Current garage rates may be viewed at the following website: http://transportation.unt.edu/parking

4.4 PAY TO PARK
Visitors will have two options for pay to park lots. This includes Parkmobile lots and pay station lots.

Visitors may park in Parkmobile zones and can pay by downloading the app or can pay by phone. Parkmobile lots will have instructions for payment posted.
Visitors may park in Pay station lots and pay by credit card at the station or pay by using the Parkmobile app.

4.5 RESTRICTIONS

Visitor spaces are not to be used by students, faculty, or staff members of UNT, UNT Dallas, UNT HSC, or the UNT System. Questions regarding Visitor spaces should be directed to the Transportation Services office at (940) 565-3020.

5.0 PARKING ENFORCEMENT

5.1 VEHICLE ELIGIBILITY TO PARK ON CAMPUS

Only vehicles properly displaying a valid university parking permit may park on university property.

5.2 LOT AND SPACE DESIGNATION

University parking spaces/lots are designated by parking zones. This designation determines which permit is honored in each zone, unless otherwise marked. Please refer to the official UNT Parking Map, which can be found online at transportation.unf.edu or at Transportation Services, located in the Highland Street Garage.

5.3 POLICY ENFORCEMENT

Parking policies are enforced at all times. Areas marked as No Parking, ADA accessible spaces, fire lanes, loading zones, and Service Vehicle spaces are enforced at all times.

6.0 LOST/STOLEN/DAMAGED PERMITS

6.1 REPORTING

A permit which is lost, stolen, missing, or no longer in your possession must be reported to Transportation Services immediately. Individuals are responsible for all citations issued against their permit prior to the date the report is made.

6.1.1 Recovery

If a permit has been reported lost or stolen is recovered, that permit must be returned immediately to Transportation Services.

6.1.2 Restrictions

Vehicles displaying a permit that has been reported lost or stolen are immobilized or impounded immediately and subject to a fine.

6.2 REPLACEMENT

Lost, missing, or damaged permits and garage access cards may be replaced for a $25.00 fee.
6.2.1 Lost in the Mail
Permits that are lost in the mail can be replaced free of charge when Transportation Services is notified within 30 calendar days of the date the permit was ordered. It is the responsibility of the customer to notify Transportation Services if a permit has not been received. Permits lost in the mail and not reported within 30 days may be replaced for a $25.00 fee.

6.2.2 Damaged
Damaged permits will be replaced for a $10.00 fee if they are returned to Transportation Services.

6.2.3 Stolen
Stolen Permits may be replaced for a $10.00 fee after a police report is filed.

7.0 PARKING GARAGES, PAY TO PARK, AND TIME ZONES

7.1 PARKING GARAGES

7.1.1 Hourly Parking
Parking garage hourly parking is available at the posted rates. Information can be found on the Transportation Services website: transportation.unt.edu. Lost garage tickets or having insufficient funds will result in the customer being charged the maximum daily rate of the garage they were occupying. The maximum daily rate is posted at the entrance to each garage. Please see Regulation 10.6 for Notice of Non-Payment citations.

7.1.2 Access Cards
Semester and annual parking is available via access card only in the Highland Street Garage. Access cards are available from the Transportation Services office which is located in the Highland Street Garage. Overnight parking is allowed with a valid access card. This access card is NOT valid in any surface, permit lot, or pay to park lots.

7.1.3 Restrictions
It is prohibited for any person to deface, damage, tamper with, impair the usefulness of, or open without lawful authority an entry gate, exit gate, or any other garage equipment. Appropriate fees will be assessed for repair or replacement.

7.1.4 Safety
No grills, open flames, or tailgating is allowed in any university parking garage.

7.1.5 Closures
Parking garages are closed during university holidays and are repurposed during campus-wide special events. Garages may also be repurposed in the event of emergency or maintenance. Prompt notice will be issued via email prior to any
scheduled holiday or event. *Transportation Services cannot guarantee that garage spaces will be available at all times.*

During times when garages are closed, roll gates will be lowered to prevent entry and/or exit from the structure.

### 7.2 PAY TO PARK

#### 7.2.1 Enforcement
Parking is enforced as posted by applicable signage. Vehicles parked in pay to park spaces without rendering payment are subject to citations or vehicle impoundment.

#### 7.2.2 Exemption from Payment
Pay to Park payment is not required for those with one of the following license plates:

- Prisoner of War,
- Pearl Harbor Survivor,
- Congressional Medal of Honor,
- Legion of Valor,
- Purple Heart,
- Legion of Merit, and
- Defense Superior Service Medal.

For pay to park fees and requirements for those with an ADA or Disabled Veterans parking credential, please see Regulation 3.9.2.

### 7.3 TIME ZONES
Spaces with marked time limits, are enforced as posted by applicable signage.

### 7.4 PAID HOURLY LOTS
Prompt payment must be made using the corresponding technology in Paid Hourly Lots. Vehicles parked in paid hourly lots without payment for the entire time parked are subject to a citation.

#### 7.4.1 Parkmobile
Payment for hourly parking in designated lots may be made via a smartphone app or by calling a phone number as indicated by applicable signage.

#### 7.4.2 Smart Meters
Payment for hourly parking in designated lots may be made at a walk-up pay station. The smart meter will accept credit and debit cards only as indicated by applicable signage.

### 8.0 PERMIT INFORMATION, REFUNDS, UPGRADES
UNT parking permits are designed to be repositionable and may be moved from one vehicle to another. All vehicles parked on campus must display a valid parking permit to park in a
surface lot or in an on-street space. Pay to park options are available in the Union Circle
Garage, Highland Street Garage and other lots where designated. All vehicles that display, or
are eligible to display, your permit must be added to your account with Transportation
Services. Update your vehicle information at transportation.unt.edu

For visitor information, please see Regulation 4.0.

8.1 PARKING PERMITS

8.1.1 Usage
Parking permits, once purchased, may be used by the registered purchaser on any
vehicle which the purchaser registers on their account with Transportation
Services. The person to whom a parking permit is issued is responsible for all citations issued against their permit regardless of who was given
authority to drive the vehicle. Permits may not be transferred to other persons
and become void when the purchaser is no longer actively associated with the
university. All annual permits are valid from the first day of classes of each new
academic year through August 31st of the following summer. See
transportation.unt.edu for more information.

One temporary, one-day permit will be issued per long semester or during the
summer at no charge if the permit was not moved over to the vehicle brought to
campus. Additional temporary one-day permits may be purchased for a fee (See
Appendix C - ). This only applies to individuals who have already purchased a
parking permit.

8.1.2 Purchase
All permits are sold online at transportation.unt.edu. UNT Dallas and UNT HSC
permits are also sold online at the UNT Transportation Services website. The last
date of the online permit ordering process is a receipt for you to print for your
records. The permit ordered is valid immediately. The temporary permit (not your
receipt of payment) should be printed and placed on the front dash of the vehicle
on the passenger side where it is visible from the outside. This temporary permit is
valid for 30 days.

Permits ordered online should be delivered to the requested address within seven
to ten days of placing the order. Contact Transportation Services immediately if
the permit does not arrive within ten days of the date the temporary permit is set
to expire. A permit lost in the mail can only be replaced free of charge if
Transportation Services is notified within 30 calendar days of the order date (see
Regulation 6.2.1).

8.1.3 Display
The face of a permit must be clearly visible from the front of the vehicle and
properly displayed to be honored. The decal style permit must be affixed to the
inside of the front windshield in the lower right hand corner (front passenger side).
Permits obscured by window tinting, a sunshield, etc. are not considered valid and
will not be honored (see Regulation 9.15 for permit placement on a motorcycle).
- Placard type permits must be properly displayed from the rearview mirror stem.
- Permits which are taped on, or affixed by unauthorized materials, will subject the permit holder to a citation.
- All decal permits are repositionable. Lockable permit sleeves are available for purchase from Transportation Services for open-air vehicles or motorcycles.

8.1.4 Restrictions
Faculty, staff, and students with outstanding fees due to Transportation Services are not eligible to purchase any parking permits.

8.1.5 UNT, UNT Dallas, UNT Health Science Center, and UNT System
8.1.5.1 Employees
Employee permits from the UNT, UNT Dallas, and UNT Health Science Center campuses are honored in all spaces zoned “FS”.

8.1.5.2 Students
Student permits from the UNT Dallas and UNT Health Science Center campuses are honored in all spaces zoned “Eagle”.

8.1.5.3 UNT System
UNT System employees are responsible for purchasing a permit for the campus to which they are assigned to work.

8.2 REFUNDS
Transportation Services will not issue refunds. All sales are final.

8.2.1 Payroll Deduction
Employees who have purchased their permit through Payroll Deduction may bring their permit in and we will implement a “Stop Payment Plan”, stopping their current payroll deduction. These employees must not have an outstanding balance with Transportation Services.

8.3 PERMIT EXCHANGES
All permit exchanges must be requested in the Transportation Services office. All UNT faculty, staff, and students are able to upgrade or downgrade their permits, given the following conditions are met:

- No exchanges will be made on accounts with an outstanding balance, and
- The exchanged permit must be returned to the Transportation Services office.

Once the above criteria have been met, the Transportation Services representative may issue the customer a new permit.
9.0 PERMIT CLASSIFICATIONS

9.1 “BR” BOARD OF REGENTS (BLUE PAISLEY)

Only current members of the UNT Board of Regents are eligible for this permit. The permit is valid for all UNT System campuses.

The holder of this permit may park in any space on campus except in A - Reserved spaces in Lots 1, 2, 3, and 18; ADA spaces; No Parking areas; and fire lanes. A university or personal vehicle displaying this permit may park in any time zone or service/state vehicle space while being used for university business.

This permit may not be used by any individual other than the Board Member.

9.2 “AA” ALL ACCESS PERMIT (RED PERMIT)

The holder of this permit may park in any space on campus except in A - Reserved spaces in Lots 1, 2, 3, and 18; ADA spaces; No Parking areas; and fire lanes. A university or personal vehicle displaying this permit may park in any time zone or service/state vehicle space while being used for university business. The Director of Transportation Services must approve the issuance of all “AA” permits.

9.3 “A” FACULTY/STAFF RESERVED PERMIT (GREEN PERMIT)

“A” Reserved permits may only be purchased by full-time faculty and staff. Faculty and staff on a sabbatical are also eligible for these permits provided they purchase the permit for the duration of the sabbatical; these customers will be moved to the bottom of the corresponding waiting list if they do not purchase a permit for the duration of their sabbatical. Faculty and staff may park their vehicle in their designated space or lot or any "FS" or “Eagle” space. The subleasing of reserved "A" parking spaces is prohibited. Enforcement periods and parking zone privileges for "A" spaces are indicated in Appendix A.

Reserved “A” spaces and lots are enforced 7:00am to 5:30pm, Monday – Friday when the university is open. Vehicles parked in a reserved parking lot without the appropriate permit are subject to being cited, impounded, or immobilized immediately. After 5:30pm, vehicles that have been cited, impounded, or immobilized will be towed. The towing fee is issued as a separate citation. The fees can be found in Appendix C.

9.4 “FS” FACULTY/STAFF PERMIT (BLUE PERMIT)

This permit is for faculty and staff and non-UNT employees working on campus in support of UNT operations. Enforcement periods and parking zone privileges for “FS” lots and spaces are indicated in Appendix A.

• “FS” permits are honored in all “FS” and “E” lots
• “TF”, “A”, “HD”, and specialty permits indicating “FS” spaces are honored in “FS” spaces.
• “FS” spaces located within all resident parking areas are enforced 24/7/365 and are identified by signs.
9.5 "TF" TEACHING FELLOW PERMIT (BLACK, YELLOW, OR PURPLE PERMIT)

This permit is sold by the semester to Teaching Fellows. Each department will provide a list of current Teaching Fellows to Transportation Services for verification.

- "TF" permits are honored in all "FS", and "Eagle" spaces at any time.

9.6 "HD" HALL DIRECTOR PERMIT (LIGHT BLUE PERMIT)

This permit is sold to Hall Directors and their spouses only. These spaces are reserved 24 hours, seven days a week.

- "HD" permits are honored in all "HD", "R" and "FS" spaces.

9.7 "HF" HONORARY RETIREE FACULTY/STAFF PERMIT (GOLD PERMIT)

This is a complimentary permit for retirees of the university who occasionally visit campus. Occasionally is defined as a maximum of five days per month.

- This permit may not be used while working or attending class.
- This permit is honored in all spaces zoned "FS", "Eagle", and visitor spaces across campus.
- If a UNT Retiree returns to UNT to perform compensated employment activities, the "HF" permit is invalid and an appropriate permit must be purchased.

9.8 "R" STUDENT RESIDENT PERMIT (ORANGE PERMIT)

Upper division students who are returning to the university after their first two long semesters who live in a residence hall will be eligible for this permit. Enforcement periods and parking zone privileges for "R" spaces are indicated in Appendix A - .

- "R" permits are honored in all spaces zoned "R" - Resident.
- Student Resident permits must be returned to Transportation Services when moving out of the residence halls. The "R" permit can be exchanged for an "Eagle" permit.
- The "R" permits are not to be used to park in any Hall Director "HD" space at any time. Vehicles parked in an HD parking space without the appropriate HD permit are subject to being impounded immediately. HD spaces are reserved at all times.
- "R" permit holders will be required to park in Lot 20.
- Or, "R" permit holders may upgrade to an annual permit for the Highland Street Garage.
- "R" permit holders can to choose to park in any hourly lots if they pay the additional hourly fee designated for that particular hourly lot.

9.9 "RR-RESERVED RESIDENT" STUDENT RESIDENT RESERVED PERMIT (ORANGE AND BLACK PERMIT)

Upper division students who are returning to the university after their first two long semesters who live in a residence hall will be eligible for this permit. Enforcement
periods and parking zone privileges for “RR-Reserved Resident” spaces are indicated in Appendix A - .

- “RR-Reserved Resident” permits are only honored while located within the permits’ assigned “RR-Reserved Resident” lot.
- Student Reserved Resident permits must be returned to Transportation Services when moving out of the residence halls.
- The “RR-Reserved Resident” permits are not to be used to park in any Hall Director “HD” space at any time. Vehicles parked in an HD parking space without the appropriate HD permit are subject to being impounded immediately. HD spaces are reserved at all times.
- “RR-Reserved Resident” permit holders will be required to park in lot specified on the permit.
- Or, “RR-Reserved Resident” permit holders may upgrade to an annual permit for the Highland Street Garage.
- “RR-Reserved Resident” permit holders can to choose to park in any hourly lot if they pay the additional hourly fee designated for that particular hourly lot.

9.10 “FCS” FIRST TIME IN COLLEGE STUDENTS (PINK PERMIT)

First Time In College Students are enrolled in college for the first time, live on-campus, and are classified as a freshman, sophomore, or junior in the college classification system. First time in college matriculates with enough college units earned while in high school to start as sophomores or juniors in their first term are defined as first-time college students.

- “FCS” permit holders will be required to park in lots 80, 81, and 85 for the Fall and Spring semester of their first year at the University of North Texas.
- “FCS” permit holders can to choose to park in any hourly lots if they pay the additional hourly fee designated for that particular hourly lot.

9.11 “HSG” GARAGE ACCESS CARD

The HSG Access Card allows card holders to park in the Highland Street Garage on levels 2-7. This access card is NOT valid in any surface, permit lot, or pay to park lots.

Check enforcement periods and parking zone privileges for “HSG-R” spaces are indicated in Appendix A - .

- Sharing of garage access cards (Passback) is prohibited and is considered Theft of Service in the State of Texas. If a passback action is detected the system will automatically terminate your access card and your parking privileges will be revoked. No refund will be issued.
9.12 “EAGLE” EAGLE PERMIT (GOLD PERMIT)

This permit is available to all students living off campus. Enforcement periods and parking zone privileges for “Eagle” permits are indicated in Appendix A - .

- “Eagle” permits are honored in all spaces zoned “Eagle”.
- “Eagle” permit holders can choose to park in any hourly lots if they pay the additional hourly fee designated for that particular hourly lot.

9.13 “EVN” EVENING PERMIT (LIME GREEN)

This Permit is available to students living off campus who are only enrolled in courses after 5:30pm. The permit is only valid between the times of 5:30 PM until 7:00 AM. Valid permit holders are allowed to park in “Eagle”, “FS”, and “A – Reserved” lots.

9.14 “BV” BUSINESS/VENDOR PERMIT (PURPLE PERMIT)

Business/Vendor permits may be purchased at the Transportation Services office. They are for use by companies providing the university with goods or services. Proof of eligibility is required at time of purchase and consists of:

- A letter on company letterhead affirming that the company does business with UNT, and
- The individual requesting a Vendor permit is an employee of said company.

Business/Vendor permits are honored in any space zoned “Eagle”, “FS”, Service, or Visitor for a maximum of two hours, or in any time zone for the posted time limit. Business/Vendor permits are only honored when the permit holder is conducting legitimate business with UNT. Personal use of a “BV” permit is prohibited.

9.15 MOTORCYCLE, MOTORBIKE, MOTOR SCOOTER PERMIT

Any motor vehicle (see Regulation 2.5) with two wheels is required to park in a space zoned “Motorcycle”. This excludes “A - Reserved” permit holders who may park in their designated space or lot. Permits must be permanently affixed on the left front fork of the vehicle or in a lockable, UNT-issued permit sleeve where it can be seen without difficulty. To purchase a lockable permit sleeve, see Appendix C - .

10.0 PARKING FEES

10.1 PERMIT PRICES

Current annual permit prices are in Appendix B. Permit prices prorate beginning on November 1. Contact Transportation Services for current prices.

10.2 LATE FEES AND COLLECTION EFFORTS

10.2.1 Citation Notification

A citation issued to a vehicle is the first and primary notification of a violation.
10.2.2 Additional Notifications
A citation notification is sent electronically to a UNT email address or a secondary email address if one has been provided to Transportation Services. Notification is deemed to have been made at the time the electronic notice is sent to the provided e-mail address. One electronic notification will be sent prior to the escalation fee being implemented and the last day to appeal expires.

It is the responsibility of the individual to ensure their contact information is correct. If an e-mail address has changed, is not provided, or is otherwise not able to receive mail, notice is deemed to have been made at the time Transportation Services attempts to send the electronic notice of citations.

Transportation Services will use state and other appropriate national databases to access address information from vehicle registrations. For citations issued to a vehicle not found in our system, the citation notification(s) will be sent to the registered owner.

10.2.3 Late Fees
A late fee is assessed for each citation that remains unpaid after 15 calendar days from the date the citation is issued. See Appendix C - for current fees.

10.2.4 Collection Efforts
Citations that remain unpaid after 45 days are turned over to collections. Additional fees are assessed by the collection agency.

Transportation Services will place a hold on any student’s Student Account when parking fines or fees remain unpaid. Transportation Services will notify Human Resources and the employee’s direct supervisor of employee fines and fees that remain unpaid in addition to initiating collection procedures when appropriate.

10.3 IMMOBILIZATION DEVICES/IMPOUND/TOWING

10.3.1 Process
A vehicle may be immobilized impounded or towed for any of the following reasons:

- Accumulating three or more past due citations,
- Displaying a permit reported lost or stolen,
- Displaying a permit which has been altered or replicated,
- Parking in lots designated for special events,
- Failing to have any visible identifying numbers (VIN number, License plate)
- Flagrant violation of UNT parking regulations, or
- Any other reason authorized by law.

If the driver or owner of the vehicle arrives after the immobilization or impoundment process has begun, the process will be completed and fee applied. University Community Service Officers or Police Officers cannot accept payment to prevent or stop this process. The vehicle driver or owner must go to the
Transportation Services office to resolve all outstanding debt for the vehicle to be released. Impounded vehicles are released through Transportation Services during normal business hours and through UNT Police Communications outside of normal business hours.

10.3.2 Liability
UNT is not responsible for any damage to a vehicle during immobilization, impound, relocation, or storage.

10.3.3 Fees
A scofflaw fee, a towing fee, in addition to any citation fine, is charged to the permit holder or registered owner of the vehicle. Payment in full of all outstanding citation fines, scofflaw fees, and tow fees is required prior to release of the vehicle. Should the vehicle not be claimed or the fines/fees are not paid in full the vehicle may be disposed of in accordance with State law. See Appendix C - for current fees.

10.3.4 Restrictions
Any unauthorized tampering or removal of an immobilization device may result in criminal prosecution.

10.4 REVOCATION OF PARKING PRIVILEGES
The Director of Transportation Services may revoke an individual's privilege to park on campus for any of the following reasons:

- Accumulating 10 or more citations, paid or unpaid, during an academic year,
- Accumulating three or more citations for failure to display a valid permit during an academic year,
- Committing a criminal act relating to university parking regulations, and
- Any other reason authorized by law.

A permit that is revoked for any of the above reasons will become void at the time of revocation, and will not be entitled to a refund.

10.5 CITATION FEES
The goal of Transportation Services is to obtain voluntary compliance with the regulations rather than to assess fines. Parking fines have been enacted to support this goal. Citations are not cleared from an individual’s parking record once paid. A complete history of an individual’s parking activity is maintained. For a list of parking violations and the citation fine amounts, see Appendix C -.

10.6 NON-PAYMENT OF PARKING FEE IN GATED OR GARAGE PARKING
In the event that an individual exits the parking garage without paying, they will be issued a Notice of Non-Payment citation. The fee for this citation can be found in Appendix C - . The Notice of Non-Payment citation will follow the same guidelines as parking citations; a late fee will be applied after 15 calendar days from the date of issuance. If the individual is a student, a hold will be placed on their student account. These citations are
eligible to be sent to a collection agency if left unresolved. These citations are not eligible for appeal.

10.7 TRANSFERRING FEES TO STUDENT ACCOUNTS
No fees or fines will be transferred to a student’s Student Account.

11.0 PARKING PAYMENT AND APPEALS

11.1 PAYMENT PROCEDURES
Payment options to Transportation Services are as follows:

- Payments are accepted online 24 hours a day, seven days a week by logging into the Transportation Services website, transportation.unt.edu. Online payment methods include VISA, Master Card, American Express, and Discover.
- The Transportation Services office accepts VISA, Master Card, American Express, Discover, Cash, Traveler’s Checks, or Money Orders. Personal checks will be accepted from any individual with an appropriate government ID such as a state driver’s license or military ID.

11.1.1 Returned Checks
All returned checks will be assessed a Merchant Fee of $30 (Section 3.506 Texas Business & Commerce Code). All Hot Checks will be filed with the Denton Criminal District Attorney for collection and/or prosecution (Denton County District Attorney - Hot Checks Section).

11.2 UNPAID CITATIONS
After being issued a citation, payment must be made before the 16th calendar day from the date of issuance to avoid a late fee (see Regulation 10.2). Unpaid citations may result in:

- Immobilization or Impoundment,
- Service Indicator holds attached to student account,
- Reporting to a collection agency, and
- Revocation of parking privileges.

Transportation Services reserves the right to collect parking fines and fees from the registered owner of the vehicle, the permit holder, registered purchaser, and/or the UNT student or UNT employee operating the vehicle on campus.

11.3 PAYROLL DEDUCTION
Benefits eligible UNT employees have the option to use payroll deduction to purchase a parking permit.

- Requesting payroll deduction as a payment option authorizes the University to reduce your annual salary, divided over 9 or 12 months of pay periods.
The designation of an employee as either a 9 or 12 month employee is dependent upon the employee’s classification with UNT Human Resources. If an employee elects payroll deduction, the number of pay periods for the deduction will be determined by the employee’s classification as either 9 or 12 months.

Upon termination of employment with UNT, a permit holder on payroll deduction shall return their permit to Transportation Services. Permits not returned remain active and the permit holder is responsible for the permit fee.

If an employee requests to exchange a permit, one deduction process will be discontinued and a new one initiated for the new permit.

11.4 PARKING CITATION APPEALS

11.4.1 Procedures
All individuals believing a parking citation was issued in error may appeal the citation. Citation appeals must be filed within 15 calendar days of date the citation is issued. Citation appeals are filed online at transportation.unt.edu (guest accounts can be created). Appeals cannot be submitted following the 15th day after issuance. Citation appeals will be reviewed by an Appeals Officer. The Appeals Officer will make a determination consistent with these regulations.

The Appeals Officer’s determination is final. No further action may be taken.

11.4.2 Restrictions
The parking appeals process applies to UNT parking violations only. City parking and traffic citations must be cleared through the Municipal Court of the City of Denton, Texas, on or before the time and date stated on the citation. Citations resulting in vehicle impoundment may be appealed through the normal appeal process but must be paid before the vehicle is released.

11.5 WARNINGS

11.5.1 Visitors
Visitors to the university are entitled to a warning on the first ticket issued. Exceptions are:

- No Parking Areas
- Yellow or red curbs or lines on the street,
- Tow Away Zones,
- Fire Lanes,
- ADA accessible spaces,
- Reserved space or lot violations,
- Paid Hourly parking and lots

To reduce a citation to a warning, a visitor must bring the citation along with a valid I.D. to Transportation Services within 15 calendar days of issuance. Visitors may also appeal their citation online.
11.5.2 UNT Faculty, Staff, and Students
UNT faculty, staff, and students may have one "No Valid Permit Displayed" citation per academic year reduced to a warning provided specific conditions apply:

- The individual has purchased a current permit, is parked where that permit is honored, and has no other permit displayed.
- The individual purchases a current, annual permit from the Transportation Services office within three calendar days from the date of issuance. In order for the warning to apply, the individual must purchase a permit that is honored in the lot for which the citation was written.

11.6 INTERDEPARTMENTAL TRANSFERS (IDT)
All IDT requests made for permit payment must be reviewed and approved by the Parking Operations Director and the Senior Director for Transportation Services.

12.0 BICYCLES

12.1 PROCEDURES
Bicycles are not required to display a parking permit. Bicycles must be parked in bicycle racks only.

12.2 RESTRICTIONS
Bicycles may not be parked, stored, or left standing in any lobby, hallway, or room of any building. Riding bicycles on campus is prohibited in designated areas.

12.3 SAFETY
Bicycles are subject to all state and local motor vehicle laws pertaining to street travel. Bicycles operating on a shared-use pathway must yield right-of-way to pedestrians and operate at a speed and manner consistent with public safety.

12.4 IMPOUNDING BICYCLES
12.4.1 Improperly Stored Bicycles
Bicycles chained to handrails, trees, or any location other than designated bicycle racks may be impounded immediately. Security devices will be removed by whatever means necessary to impound the bicycle. The University will not be held liable to the owner of the security device for the cost of repair or replacement of such securing device.

12.4.2 Abandoned Bicycles
Bicycles may be identified as abandoned if they are left unused, are missing a major component such as pedals, handle bars, or chain and/or have a flat tire(s). Once identified as abandoned, the owner has two weeks to move the bike or make repairs or the bike is subject to impoundment.
12.4.3 Disposal
Impounded bicycles will be held for 30 calendar days after impound before they are disposed of. A list of impounded bicycles will be posted on the UNT Police Department web page for a minimum of 30 days: UNT Police Abandoned Property List. (See UNT Policy 12.002)

12.4.4 Claiming an Impounded Bicycle
Claiming an impounded bicycle requires:

- Proof of ownership (sales receipt, serial number, or unique identifier),
- Valid picture ID,
- Signed statement of receipt from Transportation Services, and
- Payment of any citations issued against the bicycle.
### Appendix A - Permit Time Table

<table>
<thead>
<tr>
<th>SPACES/ZONES</th>
<th>7:00a.m. – 5:30p.m.</th>
<th>5:30p.m. – 7:00a.m.</th>
</tr>
</thead>
<tbody>
<tr>
<td>A – Reserved</td>
<td>A – Reserved</td>
<td>Any Valid UNT Permit</td>
</tr>
<tr>
<td>A – Reserved Lot 1</td>
<td>A – Reserved 6:00a.m. – 6:00 p.m.</td>
<td>Any Valid UNT Permit 6:00p.m. – 6:00a.m.</td>
</tr>
<tr>
<td>A – Reserved Lot 2 and 3</td>
<td>A-Reserved</td>
<td>Any Valid UNT Permit</td>
</tr>
<tr>
<td>FS – Faculty/Staff</td>
<td>AA, A – Reserved, FS, HD, HF, TF, or BV</td>
<td>Any Valid UNT Permit</td>
</tr>
<tr>
<td>Eagle</td>
<td>AA, A – Reserved, FS, HD, Eagle, TF, or BV</td>
<td>Any Valid UNT Permit</td>
</tr>
<tr>
<td>R – Resident</td>
<td>AA, R or HD</td>
<td></td>
</tr>
<tr>
<td>TAMS (R-Resident Lot 7)</td>
<td>R-Lot 7</td>
<td></td>
</tr>
<tr>
<td>RR – Reserved Resident</td>
<td>Resident Reserved, AA</td>
<td></td>
</tr>
<tr>
<td>HD – Hall Director</td>
<td>HD</td>
<td></td>
</tr>
<tr>
<td>Visitor</td>
<td>AA, Visitor, BV, or HF</td>
<td></td>
</tr>
<tr>
<td>ADA</td>
<td>ADA License Plate/Placard and Valid UNT Permit</td>
<td></td>
</tr>
<tr>
<td>Motorcycle</td>
<td>Motorcycle Permit</td>
<td></td>
</tr>
<tr>
<td>Service</td>
<td>AA, BV, or Media</td>
<td></td>
</tr>
<tr>
<td>Parkmobile</td>
<td>Payment Required, or ADA License Plate/Placard and Valid UNT Permit</td>
<td></td>
</tr>
<tr>
<td>Time Zone</td>
<td>Time Limit Enforced, No Permit Required</td>
<td></td>
</tr>
</tbody>
</table>
### Appendix B - Permit Rates

<table>
<thead>
<tr>
<th>PERMIT TYPE</th>
<th>PERMIT COST</th>
<th>VALID</th>
</tr>
</thead>
<tbody>
<tr>
<td>A - Reserved</td>
<td>$650.00</td>
<td>Annual</td>
</tr>
<tr>
<td>FS - Faculty/Staff</td>
<td>$225.00</td>
<td>Annual</td>
</tr>
<tr>
<td>Eagle</td>
<td>$250.00</td>
<td>Annual</td>
</tr>
<tr>
<td>Eagle Fall</td>
<td>$125.00</td>
<td>Fall Semester</td>
</tr>
<tr>
<td>EVN- Evening</td>
<td>$137.00</td>
<td>Annual</td>
</tr>
<tr>
<td>R - Resident</td>
<td>$250.00</td>
<td>Annual</td>
</tr>
<tr>
<td>TAMS (R-Resident Lot 7)</td>
<td>$375.00</td>
<td>Annual</td>
</tr>
<tr>
<td>RR-Reserved Resident</td>
<td>$375.00</td>
<td>Annual</td>
</tr>
<tr>
<td>FCS-First time in College</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Student</td>
<td>$250.00</td>
<td>Annual</td>
</tr>
<tr>
<td>HSG</td>
<td>$650.00</td>
<td>Annual</td>
</tr>
<tr>
<td>HSG Fall 2017</td>
<td>$350.00</td>
<td>Semester</td>
</tr>
<tr>
<td>HSG Spring 2018</td>
<td>$350.00</td>
<td>Semester</td>
</tr>
<tr>
<td>HSG Summer 2018</td>
<td>$200.00</td>
<td>1st Monday following Spring Commencement – 1st Monday following August Finals</td>
</tr>
<tr>
<td>HSG Reserved</td>
<td>$1200.00</td>
<td>Annual</td>
</tr>
<tr>
<td>HD - Hall Director</td>
<td>$650.00</td>
<td>Annual</td>
</tr>
<tr>
<td>TF - Teaching Fellow</td>
<td>$125.00</td>
<td>Per Semester</td>
</tr>
<tr>
<td>BV - Business/Vendor</td>
<td>$250.00</td>
<td>Annual</td>
</tr>
<tr>
<td>Motorcycle</td>
<td>$115.00</td>
<td>Annual</td>
</tr>
<tr>
<td>Motorcycle Special</td>
<td>$20.00</td>
<td>Annual</td>
</tr>
<tr>
<td>HF - Honorary Retiree</td>
<td>$0.00</td>
<td>Annual</td>
</tr>
</tbody>
</table>
# Appendix C - Fee Amounts

## PARKING CITATION AMOUNTS

<table>
<thead>
<tr>
<th>VIOLATION</th>
<th>CITATION AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>01 - Expired Meter or Time Zone</td>
<td>$35.00</td>
</tr>
<tr>
<td>02 - Permit Displayed or Affixed Improperly</td>
<td>$35.00</td>
</tr>
<tr>
<td>03 - No Valid UNT Permit Displayed</td>
<td>$35.00</td>
</tr>
<tr>
<td>04 - Wrong Permit for Area</td>
<td>$35.00</td>
</tr>
<tr>
<td>05 - Lost/Stolen Permit</td>
<td>$100.00</td>
</tr>
<tr>
<td>06 - Altered Permit</td>
<td>$250.00</td>
</tr>
<tr>
<td>07 - No Parking Area</td>
<td>$35.00</td>
</tr>
<tr>
<td>08 - Failure to Observe Signs/Barricades</td>
<td>$35.00</td>
</tr>
<tr>
<td>09A - Visitor Space - Unauthorized Parking</td>
<td>$35.00</td>
</tr>
<tr>
<td>09B - Reserved Space - Unauthorized Parking</td>
<td>$125.00</td>
</tr>
<tr>
<td>10 - Tow Zone - Unauthorized Parking</td>
<td>$35.00</td>
</tr>
<tr>
<td>11 - Obstructing Traffic</td>
<td>$35.00</td>
</tr>
<tr>
<td>12 - Improper Parking</td>
<td>$35.00</td>
</tr>
<tr>
<td>13 - Unauthorized Vehicle</td>
<td>$35.00</td>
</tr>
<tr>
<td>14 - Parked in ADA Space</td>
<td>$250.00</td>
</tr>
<tr>
<td>15 - Blocking ADA/Special Access</td>
<td>$100.00</td>
</tr>
<tr>
<td>24- Game Day Tow/Tow in Place</td>
<td>$125.00</td>
</tr>
<tr>
<td>25- License Plate/Vehicle Not Recognized in Parkmobile or No Payment on Smart Meters</td>
<td>$35.00</td>
</tr>
<tr>
<td>FL – Fire Lane</td>
<td>$100.00</td>
</tr>
<tr>
<td>SCF – Scofflaw</td>
<td>$125.00</td>
</tr>
</tbody>
</table>

## OTHER FEE AMOUNTS

<table>
<thead>
<tr>
<th>FEE</th>
<th>FEE AMOUNT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citation Late Fee</td>
<td>$25.00</td>
</tr>
<tr>
<td>Vehicle Tow Fee</td>
<td>$125.00</td>
</tr>
<tr>
<td>Damage/Theft of Impound Boot</td>
<td>$500.00</td>
</tr>
<tr>
<td>Damage/Removal of Impound Lock</td>
<td>$100.00</td>
</tr>
<tr>
<td>Tampering with Impound Boot</td>
<td>$125.00</td>
</tr>
<tr>
<td>Vehicle Impound</td>
<td>$125.00</td>
</tr>
<tr>
<td>Vehicle Storage Fee, per day</td>
<td>$15.00</td>
</tr>
<tr>
<td>Permit Replacement Fee</td>
<td>$25.00</td>
</tr>
<tr>
<td>Permit Replacement Fee (Damaged Permits)</td>
<td>$10.00</td>
</tr>
<tr>
<td>Permit Replacement Fee (Stolen Permits)</td>
<td>$10.00</td>
</tr>
<tr>
<td>Garage Passback Fee, per violation</td>
<td>$35.00</td>
</tr>
<tr>
<td>Damage to Garage Equipment</td>
<td>$250.00</td>
</tr>
<tr>
<td>Lockable Permit Sleeve</td>
<td>$25.00</td>
</tr>
<tr>
<td>Returned Check Fee</td>
<td>$30.00</td>
</tr>
<tr>
<td>Garage Theft of Service</td>
<td>$100.00</td>
</tr>
<tr>
<td>Temporary Permit (With Current Permit, 1 per year free)</td>
<td>$2.00</td>
</tr>
</tbody>
</table>
Appendix D - Hourly Parking Rates

<table>
<thead>
<tr>
<th>AREA</th>
<th>COST</th>
<th>PAYMENT ACCEPTED VIA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Park Mobile</td>
<td>$2.25 First hour; $0.45 Each Additional 12 Minutes; $0.35 Transaction Fee; Max $18.00 per day</td>
<td>Smartphone App, Toll-Free Number, Prepaid Code</td>
</tr>
<tr>
<td>Smart Meter</td>
<td>$2.25; Max $18.00 per day</td>
<td>Credit/Debit Card, Prepaid Code</td>
</tr>
<tr>
<td>Highland Street Garage</td>
<td>$2.00 per hour; Max $16.00 per day</td>
<td>Pull Ticket at Entry and Pay at Exit; Credit Card at Pay Stations. Cash at Booth</td>
</tr>
</tbody>
</table>